



# 1. Information We Collect

- **Personal Information:** We may collect personal information such as your name, email address, phone number, and postal address when you register or use the App.
  - **Usage Data:** Information about your interactions with the App, including pages visited, features used, and the time, frequency, and duration of activities.
  - **Device Information:** Details about the device you use to access the App, such as hardware model, operating system, unique device identifiers, and mobile network information.
  - **Location Data:** With your consent, we may collect precise geolocation data to provide location-based services when you use the App.
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# 2. How We Use Your Information

We use the collected information for various purposes:

- **To Provide and Maintain Services:** Facilitate plumbing services between users and contracted plumbers.
  - **Communication:** Send you updates, notifications, and support messages related to your account and the Services.
  - **Personalization:** Tailor content and features to match your preferences and enhance your user experience.
  - **Analytics:** Monitor usage patterns to improve the App's functionality and performance.
  - **Legal Compliance:** Comply with legal obligations and protect the rights and safety of our users and the public.
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# 3. Disclosure of Your Information

We may share your information in the following circumstances:

- **With Service Providers:** Third-party vendors who assist in operating the App and

providing Services.

- **With Contracted Plumbers:** Share necessary information to facilitate service requests and communications.
  - **Legal Obligations:** When required by law or in response to valid requests by public authorities.
  - **Business Transactions:** In the event of a merger, acquisition, or sale of all or a portion of our assets.
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## 4. Cookies and Tracking Technologies

We do not use cookies and nor similar technologies:

- **Cookies:** Small files stored on your device that help us recognize you and remember your preferences.
- **Analytics Tools:** Third-party services that collect and analyze usage data to help us improve the App.

**Your Choices:** You can set your device to refuse cookies or alert you when cookies are being sent. It should not affect the app functionality without using cookies.

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## 5. Third-Party Services

Our App does not contain links to third-party websites or services not operated by us.

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## 6. Data Security

We implement reasonable security measures to protect your information:

- **Encryption:** Secure transmission of sensitive information using SSL/TLS protocols.
- **Access Controls:** Restricted access to personal information to authorized personnel only.

**Please Note:** No method of transmission over the internet or electronic storage is 100% secure.

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## 7. Your Rights and Choices

- **Access and Correction:** You can access and update your personal information through your account settings.
  - **Location Data:** Disable location services in your device settings if you do not wish to share your location.
  - **Data Deletion:** Request deletion of your personal information by contacting us at per.
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## 8. Children's Privacy

Our Services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children under 13 years of age.

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## 9. International Data Transfers

Your information may be transferred to and processed in countries other than your own. By using the App, you consent to the transfer of information to countries outside your country of residence.

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## 10. Changes to This Privacy Policy

We may update this Privacy Policy periodically:

- **Notification:** Changes will be effective immediately upon posting the updated policy on the App.
- **Review:** We encourage you to review this Privacy Policy regularly to stay

informed about our practices.

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## 11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

- **Email:** (<mailto:perfectrooter@hotmail.com>)
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*By using the App, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.*

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